

Claims Directory	Direct Reporting to Carrier	Agent / Agency Required to Submit ACCORD
Allianz <ul style="list-style-type: none"> • First Notice of Loss: Call: +1 .800.558.1606 Fax: +1 .888.323.6450 • Email: NewLoss@agcs.allianz.com 	X	
American Reliable <ul style="list-style-type: none"> • Report New Claims: 800-535-1333 Ext. 1477 • Claims Status: 800-535-1333 Ext. 1487 • Fax: 480-483-2912 	X	
Crum & Forster <ul style="list-style-type: none"> • Phone: (808) 537-5221 • Toll Free: (800)953-7999 • Fax: (877) 622-6144 Email: FSClaim.ReportDesk@cfins.com	X	
Dongbu Insurance John Mullen & Company: 677 Ala Moana Blvd, Ste 910 Honolulu, HI 96813 <ul style="list-style-type: none"> • Claim Reporting: claims@johnmullen.com • Claim Inquiries: (808) 531-9733 Fax: (808) 531-0053	X	
DTRIC Insurance 1600 Kapiolani Blvd. Suite 1520 Honolulu, HI 96814 <ul style="list-style-type: none"> • Automobile claims: (888) 443-8742 (24 hours) • Phone: (808) 951-1770 • Fax: (808) 951-1868 E-mail: claims@dttric.com	X	
First Insurance Company 1100 Ward Avenue Honolulu, HI 96814 <ul style="list-style-type: none"> • Main line: (808) 527-7777 (24 hours) • Toll Free: (888) 342-6448 • Claim Reporting: (808) 527-7711 • WC Claim Reporting Fax: (808) 527-7511 (mail the original) • Neighbor Island & Mainland: (800) 272-5202 • Fax: (808) 545-3120 • Email: claimsreportsdesk@fcoh.com Claim Inquiries: (808) 527-7711	X	
First Mercury Insurance Company P.O. Box 5096 Southfield, Michigan 48086 or 29621 Northwestern Highway Southfield, MI 48034 <ul style="list-style-type: none"> • Fax: (248) 357-5036 (Attn: Claim Department) E-mail: claimsfax@firstmercury.com		

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<p>Island Insurance Company (Tradewind Insurance Co.) P.O. Box 1520 Honolulu, HI 96806-1520 or 1022 Bethel Street, 2nd Floor Honolulu, HI 96813</p> <ul style="list-style-type: none"> • Phone: (808) 564-8222 • Fax: (808) 275-8222 • E-mail: clmrpt@islandinsurance.com. • Neighbor Islands toll-free: (888) 312-2525 <p>WC Claim Reporting Fax: (808) 564-8594 (mail the original)</p>	X	
<p>Mitsui Sumitomo 10 Universal City Plaza, Suite 1700 Universal City, CA 91608</p> <ul style="list-style-type: none"> • Phone: (866) 676-6872 • Fax: (866) 329-6766 • Email: Newloss@msigusa.com • On-line: www.msigusa.com <p>All Automobile, General Liability, Property/Inland Marine and Workers' Compensation Claims should continue to be reported to their Claim Service Center (CSC) in Cincinnati at 312 Elm Street, Suite 1250, Cincinnati, Ohio 45202, Attention: Intake Unit.</p>	X	
<p>National Interstate Insurance 1001 Kamokila Blvd, Suite 201 Kapolei, HI 96701-2091</p> <ul style="list-style-type: none"> • Phone: (800) 316-9167 • Fax: (808) 536-2467 • New Loss Reporting: hawaii.claims@natl.com 	X	
<p>Philadelphia Insurance Companies Attention: Claims Department One Bala Plaza, Suite 100 Bala Cynwyd, PA 19004-0950</p> <ul style="list-style-type: none"> • Phone: (800) 765-9749 • Fax: (800) 685.9238 • E-mail: claimsreport@phlyins.com <p>Online: https://www.phly.com/aboutphly/Claims/ReportClaimForm.aspx</p>	X	
<p>Progressive Insurance 711 Kapiolani Blvd. Suite 1000 Honolulu, HI 96813</p> <ul style="list-style-type: none"> • Claims service: (800) 274-4499 (24 hours) • Phone: (808) 591-6900 • Mail all towing receipts for reimbursement to: Progressive Roadside Assistance <p>PO Box 9147 Medford, MA 02155</p>	X	

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<p>RLI 700 Bishop Street, Suite 1703 Honolulu, HI 96813</p> <ul style="list-style-type: none"> • Phone: (808) 533-1515 ext. 308 • Neighbor Islands: (888) 754-5411 • Email: New.Claim@rlicorp.com • After hours: Steve Tait (808) 989-5372 (cell number) <p>Fax: (808) 533-1680</p>	X	
<p>HIMI (HEMIC Insurance Managers, Inc.)</p> <ul style="list-style-type: none"> • Email: himiclaims@hemic.com • Chad Hazama, Senior Claim Examiner Mobile: (808) 798-3289 Direct: (808) 208-8304 		
<p>Allstate</p> <ul style="list-style-type: none"> • Email: NCTAgentAdvocates@Allstate.com • MAIL all claims documents to: Allstate National Catastrophe Center PO Box 672041 Dallas, TX 75267-2041 		